



Success Stories

Office of Physical Plant at Pennsylvania State University

Overview

Office of Physical Plant at Pennsylvania State University recently implemented GWAVA Reload for purposes of Hot Backups, Quick Restore and Push-Button Disaster Recovery of their GroupWise system.

Office of Physical Plant's IT department has two GroupWise post offices with 1400 users between them.

Challenge

Prior to implementing Reload, the IT department had a difficult time getting a backup of their GroupWise post offices, because of their size.

The third-party solution that they had prior to Reload was a snapshot style solution, which would take over 24 hours to backup their GroupWise post offices. Recently the Office of Physical Plant at Penn State implemented GWAVA Reload. With Reload, their post office backups take less than two hours. Because backup speeds are so fast, Penn State has designed their Reload server to perform backups of one of their post offices four times each day. This way, in the case of a disaster recovery event, their most recent backup is not old at all.

Quick Address Book Recovery

Within a couple of weeks of implementing Reload, a user lost their GroupWise personal address books. In a matter of a few minutes of effort, the GroupWise Administrator, Joe Laskowski, was able to restore the user's GroupWise personal address books.

About GWAVA Reload

Reload is an easy to implement and easy to use, hot backup solution for Novell GroupWise post offices and domains. By hot backup, we mean that instances of a GroupWise Post Office, are immediately available for either:

- Two-minute restoration of GroupWise mail, calendar items, tasks address book items in their native GroupWise format
- Push-button Disaster Recovery

To learn more about Reload, visit GWAVA's web-site



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At a Glance:

Higher Education

- **Location:**
University Park,
Pennsylvania, U.S.A
- **Solution:**
GWAVA Reload
- **Result:**
Fast Backups
- Intra-day backups
for Disaster
Recovery
- Quick Recovery of
Address Book Data

Customer Quote:

"RELOAD has cut our backup times by 80-90%. I no longer have to cringe when users call to have messages or address books restored. It's now a few clicks and done, instead of never having enough disk space to restore our entire post office. RELOAD is like an insurance policy for your GroupWise system."

Joe Laskowski

Network & Information
Systems Manager,
Office of Physical Plant at
the Pennsylvania State
University